

May 5, 1997

## TO ALL EXEC 162F OWNERS with RI 162F ENGINE SERIAL NUMBERS 6028 TO 6038

## MANDATORY COMPLIANCE BULLETIN M-15

## THIS BULLETIN IS MANDATORY AND MUST BE COMPLIED WITH

History: Due to a possible vendor problem from a batch of connecting rods, we are asking you to return your engine for inspection. Connecting rods of this design have been used for many hours with no problems in RI 162F engines. However, a recent failure of a connecting rod prompted RotorWay International to hire an independent testing lab to investigate. The lab confirmed that the design and material of the rods is appropriate and suggested that we test other rods from the same batch as the failed ones.

Action: Please return your engine to RotorWay International for connecting rod inspection. In resolving this situation as quickly as possible, there will be no cost to you for the inspection. Our standard policy requires the customer to pay freight charges to send the engine to the factory, while RotorWay will pay the return freight charges. Please contact customer service at (602) 961-1001 to make shipping arrangements or if you have any other questions.